

CONSUMER GRIEVANCES REDRESSAL FORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,
TIRUPATI

This 25th day of March'2025

C.G.No.298/2024-25/Tirupati Circle

CHAIRPERSON

Sri. V. Srinivasa Anjaneya Murthy
Former Principal District Judge

Members Present

Sri. S.L. Anjani Kumar	Member (Technical)
Smt. W. Vijaya Lakshmi	Member (Independent)

Between

Sri. N.A. Shabbir, D.No.5-256/2,
Bharatam Mitta, Pakala (M), Tirupati District.

Complainant

AND

1. Superintending Engineer/O/Tirupati
2. Assistant Accounts Officer/ERO/Pakala
3. Dy.Executive Engineer/O/Pakala
4. Executive Engineer/O/Tirupati Rural

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 18.03.2025 in the presence of the respondents, complainant remained absent and having considered the material placed by both the parties, this Forum passed the following

ORDER

- 01.** The complainant filed the complaint during the Vidyut Adalat conducted on 13.02.2025 at Pakala stating that he is running welding shop and utilizing power under SC.No.5411211005627 and he received bill for CC charges for the month of January'2025 demanding for huge CC charges and the said bill is to be revised.

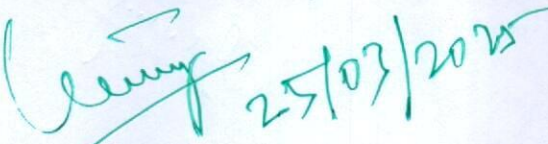



02. The said complaint was registered as C.G.No.298/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that on receiving the complaint, they sent the meter for testing to LT Lab on 20.02.2025 in which the meter was tested and found in healthy condition. Due to poor power factor and high KVAh consumption during the month of January'2025 higher consumption was recorded comparing with other months. They informed the same to the complainant who satisfied with their explanation and paid the questioned CC bill charges.
03. Heard the respondents through video conferencing. Complainant remained absent. The respondents submit that on receiving the complaint, they sent the meter for testing to LT Lab on 20.02.2025 in which the meter was tested and found in healthy condition. Due to poor power factor and high KVAh consumption during the month of January'2025 higher consumption was recorded comparing with other months. They informed the same to the complainant who satisfied with their explanation and paid the questioned CC bill charges. The complainant remained absent and did not choose to deny the Lab test report and version of the respondents and further he paid the disputed CC bill charges which raises presumption that having satisfied with the lab test report the complainant has withdrawn his complaint. Hence,

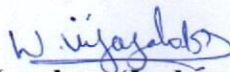
the complaint is closed. There is no order as to costs. The secretary of the Forum is instructed to forward a copy of this order to the complainant herein through whatsapp and Post.

04. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramaachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.18.1 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 25th day of March'2025.


CHAIRPERSON


Member (Technical)


Member (Independent)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant through whatsapp and Post

All the Respondents

Copy Submitted to

**The Chairman & Managing Director/Corporate Office/APSPDCL/
Tirupati.**

**The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra Nagar,
Vijayawada-08.**

**The Secretary/Hon'ble APERC/Vidyut Niyantana Bhavan, Adjacent to
220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu Road,
Kurnool-518002, State of Andhra Pradesh.**

The Stock file.

